

THE ESCAPOLOGIST FAQ'S

WHAT KIND OF MUSIC DO YOU PLAY? We play a complete mix of old school and current hits

HOW BIG IS THE VENUE? We have a maximum capacity of 250 people and can book spaces for parties of 2-250

DO YOU HAVE ANY PRIVATE ROOMS? The Escapologist has 2 private rooms perfect for special occasions. The Grand Hall- Capacity of 40 with a mix of seating and standing. The Vault- Capacity of 70 with a mix of seating and standing

ARE YOU AN OVER 21 VENUE? We operate a 21 and over policy, but we can make exceptions if a very small amount of guests out of your group are under 21, this is all dealt with on a case by case basis and we recommend calling in advance if you are unsure

DO YOU SELL PACKAGES? Absolutely! Please make an enquiry via the website. When making the enquiry you will be able to view all the packages we offer and book. It is not mandatory to book a package but if you choose to do so, all packages must be prebooked and pre-paid for prior to arrival. If you decide after making your booking that you would like to add a package, the team will send a reminder out and you will be able to add one on. Please note you will not be able to book a package on the night.

DO YOU HAVE AN OUTDOOR AREA? We have tables outside the front of the venue

DO YOU HAVE TO BOOK A TABLE TO GAIN ENTRY? We always recommend booking a table to guarantee entry, if we have not hit capacity when you arrive you will be able to come in and have a drink subject to ID and bag checks

CAN I CHOOSE WHAT AREA I BOOK? Unless you have booked a private room, we are unable to guarantee a specific area within the venue, however we are more than happy to take a request of your desired area and will always try our best to accommodate this

WHEN IS HAPPY HOUR? Check out our 'Find Us' page on the website to see all our current happy hours

DO YOU HAVE A CLOAK ROOM? Unfortunately not

WHAT IS THE DRESS CODE? Smart-Casual

WHAT BRUNCHES DO YOU OFFER? If you look at our website, you will find any brunches that we do

CAN WE SWAP THE DRINKS OFFERINGS? To ensure everyone's drinks are kept topped up throughout our brunches the team can only provide the selection stated to manage logistics on the day. If you wish to purchase anything else on the day you are more than welcome to do so at the bar. We also offer an extra to our brunch package which is a cocktail bolt-on where we offer 2 cocktails for £15, this can be done at the purchase check-out

WHAT HAPPENS IS I DON'T DRINK ALCOHOL; CAN I GET A DISCOUNTED TICKET?

Due to the high volume of entertainment in our brunches and this being a huge factor in the ticket cost, we are unable to offer discounted tickets for non-drinkers as tickets are priced by space, not by package. Please rest-assured that any non-drinkers would have the option to enjoy non-alcoholic Prosecco or mocktails so they can still join in with the fun

DO WE HAVE TO PURCHASE OUR TICKETS TOGETHER TO BE SAT TOGETHER? It is extremely helpful if you can purchase your tickets all together, however if this isn't possible, please make sure you make a note of the lead bookers name so that the bookings team can seat you all together

HOW CAN I AMMEND MY BOOKING? If you wish to make any changes to your booking such as adding a guest, decreasing guest number, rescheduling your booking, or cancelling your booking, please respond to your booking confirmation email or send an email to your specific venue

CAN WE GET A REFUND IF WE CAN NO LONGER ATTEND OUR BOOKING? Our tickets and packages are non-refundable as per our t&c's, however, if you would like to move the entire booking to a new date, we can accommodate that for you, note the value of your booking to be used as a credit note for a future date or, alternatively, we can honour the value of that ticket as a bar tab for the rest of the party to use on the day

IF I HAVE AN ALLERGY OR INTOLERANCE, WHO SHOULD I TELL? Please respond to your bookings confirmation email or email your specific venue (see above) prior to your booking to make sure that the team are aware of any allergies or intolerances you may have, as a refund will not be issued if we cannot accommodate your requests on the day. As we are a cocktail bar and not a restaurant, please note that due to the size of our kitchen we cannot guarantee zero cross-contamination when preparing your food